in State Government
Part 1: Public Records and State Publications

Rachel Trent
NC Government Record: State Archives & State Library
Our legislative mandates

**State Archives**

- G.S. 121 – Archives and History Act
- G.S. 132 – Public Records Law

**State Library**

- G.S. 125 – State Library Agency
What is a public record in NC?

(G.S. 132)

- Anything made *or received* pursuant to law or ordinance in connection with the transaction of public business by any government agency.

= as long as it has to do with public business, it is a public record.
What is a public record in NC?

(G.S. 132)

• Anything made *or received* pursuant to law or ordinance in connection with the transaction of public business by any government agency.

  = as long as it has to do with public business, it is a public record.

• Physical format does not matter.

  = even if it’s in social media.
What is a public record in NC? [G.S. 132]

- Anything made *or received* pursuant to law or ordinance in connection with the transaction of public business by any government agency.

  - Physical format does not matter.

- Exceptions vs. confidentiality

  = as long as it has to do with public business, it is a public record.

  = even if it’s in social media.
Destroying public records is OK.
How long do we keep public records?

- **Daily Bulletins File (police)** - destroy when administrative value ends

- **Felony Case History File (local)** – 20 years after solved OR after litigation/audit involving the records OR indefinite if unsolved

- **Complaints File (state agencies)** – destroy 1 year after settlement of complaint. If litigation, 1 year after resolution of litigation.

- **Gov. Inmate Correspondence File** – transfer to Archives
What about social media?
Social Media as public record

Catawba County, North Carolina
Catawba County authorities are looking for Everette Hewitt (pictured) in connection with a deadly home invasion this morning in Conover. Hewitt is described as a thirty-two year old black male, about five feet ten inches tall with a large growth near his left ear and neck. He was last seen wearing a white t-shirt and silver shorts. Call the Catawba County Sheriff’s Office at 828-464-5241 or 911 if you know his whereabouts.

- Daily Bulletins File (police)

- OK to destroy when administrative value ends, …unless…
Social Media as public record

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Catawba County authorities are looking for Everette Hewitt (pictured) in connection with a deadly home invasion this morning in Conover. Hewitt is described as a thirty-two year old black male, about five feet ten inches tall with a large growth near his left ear and neck. He was last seen wearing a white t-shirt and silver shorts. Call the Catawba County Sheriff's Office at 828-464-5241 or 911 if you know his whereabouts.

• Daily Bulletins File (police)

• …could also become part of a case file, which ranges from 20 yrs - forever
Social Media as public record

Complaints File – destroy 1 year after settlement of complaint. If litigation, 1 year after resolution of litigation.

Private FB message to Gene Conti, Secretary of NC Department of Transportation
State publications in NC

- A type of public record

- Document prepared by a State agency (or a contractor/collaborator) published for a public audience.

NC’s solution

- Archives & Library collect social media for agencies
- Social media guidelines
- No distinctions based on content within accounts

<table>
<thead>
<tr>
<th>Type of account</th>
<th>Collected by Archives &amp; Library</th>
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<tbody>
<tr>
<td>State Agency</td>
<td>Yes</td>
</tr>
<tr>
<td>Boards and Councils</td>
<td>Yes</td>
</tr>
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<td>County government</td>
<td>No</td>
</tr>
<tr>
<td>Municipal government</td>
<td>No</td>
</tr>
<tr>
<td>UNC system</td>
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</table>
in State Government

Part 2: The Challenge of Access

Kathleen Kenney
NC Website Archiving and Access Program

- Started actively archiving websites of NC state government in 2005
- Started archiving social media of NC state agencies in 2009
- 281 social media seeds
- Bimonthly crawls
- 32 million social media documents
- 5 TB of social media data
<table>
<thead>
<tr>
<th>Platform</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Facebook</td>
<td>133</td>
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<tr>
<td>Twitter</td>
<td>92</td>
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<tr>
<td>YouTube</td>
<td>27</td>
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<td>Flickr</td>
<td>23</td>
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<td>LinkedIn</td>
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Infrastructure

Copy data down to Digital Repository Duracloud
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<td>Nov 22, 2011 *</td>
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<td>Dec 14, 2012 *</td>
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</tbody>
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* denotes when page was updated.
N.C. Dept. of Environment and Natural Resources

Government Organization • Raleigh, North Carolina

Write something...

North Carolina State Parks and Recreation
7,091 like this
North Carolina Culture
2,091 like this
N.C. Office of Environmental Education and Public Affairs
392 like this
NC Department of Administration
1,114 like this
N.C. Clean Water Management Trust Fund
What’s to be done?

- QA, QA, QA
- Disable Javascript
- Proxy Mode
- Scoping Rules
- Regular Expressions
- Robots.txt
State of North Carolina - Social Media Archive

This free and open archive provides access to more than 55,000 social media records from selected North Carolina state agencies. It is currently in beta. Social media activity from these agencies is continually being captured and indexed, and additional agencies will be included in the future. The content in this archive has been captured because it was made or received pursuant to law or ordinance in connection with the transaction of public business by an agency of North Carolina government or its subdivisions (G.S. § 132-1).

Enter a keyword to search across the entire archive of social media sites, or use the Advanced Search for more options.

Example Searches
- Quick Search: north carolina holidays
- Advanced Search for Facebook photos: mountains OR beach
- Advanced Search for Twitter content: history

Related Links
- NC State Government Web Site Archives
- State Archives of North Carolina
- State Library of North Carolina
- North Carolina Department of Cultural Resources
**CONTEST ANNOUNCEMENT**

Be on the look-out tomorrow morning at 11:50 a.m. for a special contest brought to you by Food Lion. The first person to come and find our Deep Fried Crew Member at the Customer Service Counter of a secret Raleigh area Food Lion will win a Prize Pack of N.C. State Fair tickets, t-shirts, Food Lion giftcards and fun merchandise.

We'll announce the selected store tomorrow morning at 11:50! Be ready!!

Don't forget, Food Lion Hunger Relief Day is Thursday, Oct. 24! Bring 5 cans of Food Lion brand food with you to the N.C. State Fair, and receive a free admission ticket!

8 days ago

View previous comments

*Skeeter Sawyer* If only I wasn't 195 miles away! Come on, Fair Lovers! Get your sneakers on ready to go to the secret Food Lion! What an awesome prize that is up for grabs, thanks to The NC State Fair and Food Lion!

8 days ago

*Sonya Marie* Too bad I have school...:(

8 days ago

*Melanie TooCold* Has anyone won it yet?

8 days ago
N.C. State Fair

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8 days ago

Ashley HateLove Dawson  Wyatt Twitty u have to do this lol
8 days ago

Beth Witman  Becky Hess you should!
8 days ago

Skeeter Sawyer  If only I wasn't 195 miles away! Come on, Fair Lovers! Get your sneakers on ready to go to the secret Food Lion! What an awesome prize that is up for grabs, thanks to The NC State Fair!
I've paid a total of $150 in fines. The first one is under (with two different vehicles) and I paid that invoice in July for $55.80 since she is my mother and I drove her car (with her permission).

I also just received a second invoice for my vehicle that I've never seen for $94.00 just last week for my own personal Toyota Camry which they say was incurred last year in September as well. The plate was changed since then, but I'm still not sure why I've never seen the invoice before; otherwise, I would've paid it in July with the other one. My full name is I'll gladly pay the original fee that was less than $10 for the invoice in July and the one I just received for my old license plate, but this is outrageous. Like I said, I've already paid it so I wouldn't incur any more interest and I wouldn't risk my registration being placed on hold, but PLEASE someone get in touch with me. I prefer email: but my phone number is
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